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What you need to know about Utility scams

These scammers will call you pretending to be a service provider such as an electric company and attempt to pressure you into sending a payment to avoid having your service turned off. These scams can appear very real and are effective because the urgent tone may pressure you into acting quickly.

Tips for avoiding a Utility scam



Companies will not call you to ask for payment

Utility companies will first reach out by mail or email, not over the phone. They won't call and pressure you to make an immediate payment or lose service.



Do not rely on caller ID

Scammers have sophisticated spoofing tools that can trick caller IDs and make it seem like they're calling from legitimate companies.



Don't be afraid to hang up

If anyone calls pressuring you to send payment, do not provide any information. Hang up and contact your utility or service provider directly using a number from your statement.



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